

Public Safety Division
Emergency Medical Service

Our Mission:

Your most precious commodity is life and good health. Sedgwick County Emergency Medical Service is dedicated to providing quality health care and transportation for your well being.

GOAL #1: Provide rapid advanced life support care and transport whenever and wherever needed.

Objective: Maintain the annual County-wide average response time to emergency calls at or better than 6.03 minutes while incurring a 4% annual increase in emergency call volume for 1999 and 2000.

Objective: Respond to emergency calls at or better than 80.01% of the time in less than 8 minutes while incurring a 4% annual increase in emergency call volume for 1999 and 2000.

Objective: Respond to patients suffering critical illness or injury at or better than 80.12% of the time in 8 minutes or less while incurring a 4% annual increase in emergency call volume for 1999 and 2000.

Performance Measure	FY 1998 Actual	FY 1999 Projected	FY 2000 Estimated
County-wide average response time (minutes)	6.03	6.03	6.03
Annual emergency calls per EMS crew (based on 4% annual increase)	608	632	657
County-wide response in less than 8 minutes	80.01%	80.01%	80.01%
County-wide response in less than 8 minutes to critical patients	80.12%	80.12%	80.12%

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GOAL #2: Assure knowledge and courtesy of employees and their ability to convey trust and confidence.

Objective: Increase the percent of continuing medical education training hours for EMS personnel provided in-house to 100% by 2000.

Objective: Increase the number of on-scene patient/EMS crew encounters reviewed by field supervision by 4% during 1999 and 15% in 2000.

Objective: Maintain the high standards of patient care documentation and accurate billing information through post-audit review of 100% of the patient care records in 1999 and 2000.

Objective: Achieve and maintain an overall customer satisfaction rating of “good to excellent” of 95% for 1999 and 2000.

Performance Measure	FY 1998 Actual	FY 1999 Projected	FY 2000 Estimated
Percentage of continuing medical education done in-house	75%	80%	100%
Percentage of on-scene patient care evaluations	1%	5%	20%
Percentage of patient reports post-audited	100%	100%	100%
Percentage of satisfied customers	n/a	95%	95%

GOAL #3: Assure quality care and transportation through reliable and medically effective facilities and equipment.

Objective: Reduce annual emergency vehicle failures to emergency calls ratio by 5% in 1999 and 10% in 2000.

Objective: Increase employee satisfaction rate with equipment to at least 85% by December 31, 2000.

Performance Measure	FY 1998 Actual	FY 1999 Projected	FY 2000 Estimated
Vehicle failure/emergency calls ratio	1:2,626	1:2,889	1:3,177
Percentage of employees satisfied with equipment	75%	80%	85%

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GOAL #4: Provide an environment where people desire to work.

Objective: By December 31, 2000, all leadership team members to complete County “Supervisory/Management Development” program.

Objective: All senior leadership team members to complete “Executive Development Institute” (EDI) by December 31, 2000.

Objective: Increase employee rating of their work environment and continuing medical education as “good or excellent” to at least 80% by December 31, 2000.

Performance Measure	FY 1998 Actual	FY 1999 Projected	FY 2000 Estimated
Percentage of staff gaining “Supervisory/ Management” Certificate	n/a	25%	100%
Percentage of Executive Development Institute completion	33%	66%	100%
Percentage of employees satisfied with work environment	n/a	75%	80%
Percentage of employees satisfied with continuing medical education training	n/a	75%	80%

Budget Highlights:

The 2000 budget for Emergency Medical Service increased 15.1% from the 1999 budget. Several enhancements to the EMS department will occur in FY2000, including the addition of two captains and two lieutenants to the staffing table. The addition of these positions will enhance the quality of medical care in the delivery of advanced life support. Funding for technology in the amount of \$296,138 has been added to the budget which will provide for a patient reporting system. The 37.7% increase in personnel expense reflects the addition of benefit costs to department budgets, which is partially offset by a reduction in interfund expenditures. A 3% general salary increase for all County employees is also included in the 2000 budget.

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Department Recap (2024-1000):

	1998 Actual	1999 Revised	2000 Adopted	1999-2000 % Change
Personnel	4,857,512	5,288,843	7,281,510	37.7
Contractual Services	595,821	587,114	655,101	11.6
Commodities	447,099	506,488	496,212	- 2.0
Capital Outlay	16,117	364,600	277,568	- 23.9
Interfund Expenditure	1,830,786	1,912,611	1,257,674	- 34.2
Total Department	7,747,335	8,659,656	9,968,065	15.1

Staffing Detail:

Code	Classification	Range	1999 FTE	2000 FTE	Adopted Budget
KHA	EMS Director	29	1.0	1.0	74,146
KHB	Assistant EMS Director	27	2.0	2.0	122,772
KHC	EMS Division Officer	25	3.0	3.0	163,327
KH1	EMS Captain (40-hour week)	23	0.0	2.0	71,500
KHD	EMS Captain (42-hour week)	23	8.0	8.0	381,653
KHE	EMS Lieutenant	21	49.0	51.0	1,947,039
KHF	MICT	20	55.0	55.0	1,783,758
KH9	Biomedical Technician	19	1.0	1.0	38,166
KHQ	EMS Services Technician	19	1.0	1.0	32,283
KBH	Administrative Specialist	19	1.0	1.0	31,964
KHH	Temporary EMT	10			
Direct Employee Totals			121.0	125.0	4,646,608
Longevity					39,175
Overtime					305,332
Part-time/Temporary					199,112
Shift Differential					22,020
Holiday Pay					171,151
Benefits					1,898,112
Total Personnel Cost					7,281,510

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EMS Fund Revenues:

	1998 Actual	1999 Revised	2000 Adopted
Taxes	2,873,481	3,222,063	2,406,045
Charges for Services	5,807,591	5,248,000	5,943,350
Miscellaneous Revenue	2,369	0	200
Subtotal Current Revenue	8,683,441	8,470,063	8,349,595
Unrestricted Unenc. Cash	189,592	1,086,089	0
Restricted Unenc. Cash	150,000	189,593	1,618,470
Total Receipts	9,023,033	9,745,745	9,968,065

Program Detail:

	1998 Actual	1999 Revised	2000 Adopted
<u>EMS Operations - (2024-1000-116)</u>			
Personnel	4,500,672	4,834,779	6,393,553
Interfund Expenditure	545,613	590,218	621,248
Total Program	5,046,285	5,424,997	7,014,801

EMS Volunteer Services - (2024-1000-117)

Personnel	31,192	45,268	70,573
Contractual Services	33,032	32,250	34,750
Commodities	6,880	7,500	7,500
Interfund Expenditure	6,671	5,801	9,359
Total Program	77,775	90,819	122,182

General Purpose/Administration - (2024-1000-999)

Personnel	325,648	408,796	817,384
Contractual Services	562,789	554,864	620,351
Commodities	440,219	498,988	488,712
Capital Outlay	16,117	364,600	277,568
Interfund Expenditure	1,278,502	1,316,592	627,067
Total Program	2,623,275	3,143,840	2,831,082
Total Department	7,747,335	8,659,656	9,968,065